ATLANTIS CAPITAL

# ATLANTIS CAPITAL LTD

# DEPOSIT & WITHDRAWAL POLICY

**LATEST UPDATED IN JUNE 2026**


**Phone:** +448000318645 **Email:** info@capitalatlantis.com **Website:** www.capitalatlantis.com
**Registered Address**: Ground Floor, Rodney Court Building, Rodney Bay, Gros Islet, St. Lucia

This Policy sets out the procedures and conditions governing deposits to and withdrawals from Client trading accounts held with Atlantis Capital Limited (the "Company"). The Company is committed to maintaining appropriate standards of transparency, security, and control in the handling of Client funds and seeks to process transactions efficiently in accordance with its internal procedures and applicable requirements.

1. **Fund Deposits**

a) The Company will only accept deposits where it is satisfied that the funds originate from the Client or from a source otherwise approved by the Company. Where the source of funds cannot be verified, the Company may reject the deposit.
b) Any rejected funds may be returned to the original sender using the same payment method, less any applicable bank, payment service provider, transfer, or administrative charges incurred.
c) Funds transferred to a bank account, merchant account, or payment channel designated by the Company shall be credited to the Client's trading account on the applicable value date and in the net amount actually received by the relevant bank or payment service provider.
d) The Client acknowledges that the Company, its payment service providers, banks, or other financial institutions may impose minimum or maximum transaction limits, daily limits, or aggregate funding limits from time to time.
e) Where the Company imposes or changes deposit limits, it may notify the Client through email, the Trading Platform, Client Portal, or any other authorised communication channel.
f) The Client acknowledges that the Company shall not be liable for any loss, claim, or consequence arising solely from the Client's inability to deposit funds due to applicable funding limits, except where such liability cannot be excluded by law.
g) If any deposit is subsequently rejected, reversed, recalled, charged back, or otherwise declined by a bank or payment service provider, the Company may reverse the corresponding credit from the Client's trading account and may cancel, adjust, or reverse any Transaction entered into using those funds. Such action may result in a debit or negative balance on the Client's Account.

For deposits made by credit or debit card, the Company may require the Client to provide evidence of card ownership for verification purposes. Any card image submitted must display the Client's name and card expiry date, while all card numbers must be appropriately masked except for the limited digits specifically requested by the Company. Failure to provide satisfactory verification may result in the deposit being rejected.

2. **Funds Withdrawal**

a) Once the Client submits a withdrawal request through the Client Portal, the Company shall commence processing the request. Requests received during normal business hours may be processed on the same Business Day; otherwise, processing may begin on the next Business Day.
b) The Company shall generally process withdrawal requests within one (1) Business Day, although the time required for the funds to reach the Client will depend on the payment method and the processing times of the relevant financial institution or payment service provider.
c) Withdrawals by bank transfer are generally processed within one (1) Business Day and may take approximately three (3) to five (5) Business Days to be credited to the Client's bank account.
d) Withdrawals to credit or debit cards are generally processed within one (1) Business Day but may take up to ten (10) Business Days to appear in the Client's account.
e) Withdrawals through other approved payment methods are generally processed within one (1) Business Day, subject to the processing times of the relevant provider.
f) As a general rule, withdrawals shall be made using the same payment method and returned to the same source from which the original deposit was received, less any applicable transfer fees, charges, or costs.
g) Where the original deposit was made by bank transfer, the withdrawal shall generally be returned to the same verified bank account, subject to any applicable proportional allocation requirements:
h) The Company reserves the right to reject a requested withdrawal method and require the Client to use an alternative approved method where necessary for operational, compliance, or regulatory reasons.
i) Withdrawals or refunds shall not be made to anonymous accounts or third parties. Funds shall only be returned to a verified payment source belonging to the Client. Where the Company is not satisfied with the information or documentation provided, it may reject or delay the withdrawal request and may re-credit the relevant funds to the Client's trading account. The Company may also request additional documentation or information relating to the selected payment method.
j) The Client acknowledges that verification, compliance, operational, or third-party processing requirements may result in delays. Withdrawals to credit or debit cards shall not exceed the amount originally deposited using the relevant card. Subject to Margin requirements, operational limits, and any other applicable restrictions, the Client may withdraw available funds that are not required to support open Positions without closing the trading account.
k) Unless otherwise approved by the Company, withdrawals shall be processed in the same currency as the original deposit.
l) The Company reserves the right to reject, suspend, or delay any deposit or withdrawal

request that does not comply with the Terms and Conditions, applicable law, internal policies, or documentary and verification requirements.

## 3. Legal Compliance and Non-compliance

The Client represents and warrants that all funds transferred to the Company originate from lawful sources and comply with all applicable laws, regulations, sanctions, and anti-money laundering requirements. The Company reserves the right to restrict or suspend deposits where it reasonably suspects non-compliance.

To support ongoing compliance, the Client agrees that:

a) **Lawful Source of Funds:** all funds transferred to the Company are legally obtained and are not connected with any unlawful activity.

b) **Verification:** the Company may request additional information or documentation relating to the source of funds, source of wealth, ownership, or purpose of any transaction, and the Client shall provide such information promptly and accurately;.

c) **AML/KYC Compliance:** the Client shall comply with the Company's anti-money laundering and customer due diligence procedures, including providing complete and accurate information during onboarding and promptly updating such information when required; and

d) **Non-Compliance**: where the Client fails to satisfy these obligations, the Company may, subject to applicable law: (i) suspend or restrict deposits and withdrawals; (ii) freeze or restrict the Client Account; and/or (iii) report the matter to the relevant regulatory, governmental, or law enforcement authorities.


**Phone:** +448000318645 **Email:** info@capitalatlantis.com **Website:** www.capitalatlantis.com
**Registered Address**: Ground Floor, Rodney Court Building, Rodney Bay, Gros Islet, St. Lucia